

RACKSPACE® SAS 70 TYPE II REPORT

Rackspace Hosting has completed an examination in conformity with Statement on Auditing Standards No. 70 (SAS 70), Service Organizations for the period January 1, 2008 through September 30, 2008. Completion of the SAS 70 Type II examination indicates that selected Rackspace's processes, procedures and controls have been formally evaluated and tested by an independent accounting and auditing firm. The examination included the company's controls related to security monitoring, change management, service delivery, support services, backup and environmental controls, logical and physical access.

SAS 70 is designated by the U.S. Securities and Exchange Commission (SEC) as an acceptable method for a user organization's management to obtain assurance about service organization's internal controls without conducting separate assessments.

A service auditor's examination performed in accordance with SAS No. 70 (SAS 70 Audit) is widely recognized, because it represents that a service organization has been through an in-depth audit of their control objectives and control activities, which often include controls over information technology and related processes. A Type II report not only includes the service organization's description of controls, but also includes detailed testing of the design and operating effectiveness of the service organization's controls.

Currently the SAS70 Type II Report pertains only to the Rackspace customers with our Intensive Service Level Support. We have future plans to make the report pertain to our customers with our Managed Service Level.



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